UWG CORRECTIVE ACTIONS FOR THE 2010 DEFICIENCY REPORT

Below are the corrective actions for each of the 10 findings and 1 area of concern:

1. Paul Dewey – Human error. Additional training has been provided to staff to check for issues with students transferring. A secondary check system is now in place to verify this information before entering data on the Banner system.
2. Joseph Penick – This was a Banner error and was corrected internally.
3. Ashton White - Additional training has been provided to staff to check for issues with students transferring. A secondary check system is now in place to verify this information before entering data on the Banner system.
4. Andriana Collins-Brockman – Changes to the reconciliation now include a comparison report for hours reported.
5. Loran Denerley - Changes to the reconciliation now include a comparison report for hours reported.
6. Sarah Hinkemeyer - Changes to the reconciliation now include a comparison report for hours reported.
7. Galen Sedrick - Changes to the reconciliation now include a comparison report for hours reported.
8. Mark Spencer - Changes to the reconciliation now include a comparison report for hours reported.
9. Robert Townes - Changes to the reconciliation now include a comparison report for hours reported. Changes to this student’s enrollment were made after invoicing.
10. Thomas Vance - Changes to the reconciliation now include a comparison report for hours reported.

Areas of Concern:

1. Justine Harris – this was due to human error. Secondary verification is now completed when entering awards from our internal forms.